

EuroGeographics Cadastre and Land Registry Group



Group : Working Group on information resource

Topic : Questionnaire on information resource, summarized responses
Original completed questionnaires (per country) are available at EuroGeographics Head Office

Issued : 15th May 2007

Countries from which a completed questionnaire was received

Country	Abbreviation		Country	Abbreviation
Belgium	BE		Latvia	LV
Bulgaria	BU		Netherlands	NL
Czech Republic	CZ		Norway	NO
Denmark	DK		Poland	PL
England/Wales	UK		Portugal	PT
Estonia	EE		Romania	RO
Finland	FI		Slovak Republic	SK
France	FR		Slovenia	SI
Germany	DE		Spain	ES
Hungary	HU		Sweden	SE
Iceland	IS		Swiss	CH

Questions

Basic indicators

- 0.1 Basic facts (population, area, # parcels, percentage of information in digital form (cadastre & land registry))
- 0.2 Are the three functions "cadastre", "land registration" and "topographic mapping" being operated in one or in separate organizations?
- a All three functions in one organization
 - b Cadastre and land registration in one organization, topographic mapping in another organization
 - c Cadastre and topographic mapping in one organization, land registration in another organization
 - d All three functions in three separate organizations

Providing state of the art services

- 1.1 To what extent do you apply the principles of e-government?
- a Information about C&LR organisations and services is available online.
 - b C&LR products/services are available online.
 - c Transfer of deeds or titles can be triggered online
 - d Application for parcel subdivision can be triggered online
 - e C&LR information and processes are integrated in a wider 'real estate' or 'geo'-portal, offering a range of public and private services
- 1.2 In most countries, institutions on different government levels (local, regional or national) are responsible for maintaining and providing access to information relevant for the real property market and market for land information. Use the table below to provide answers to the following questions:
1. What institutions are responsible for maintaining/managing these types of information?
 - a. National public authority or agency
 - b. Regional public authority or agency (state/province/department/county/canton etc)
 - c. Local public authority or agency (municipality, local court)
 - d. Private organization
 2. Are these types of information available in electronic form?
 - a. Yes, in the whole country
 - b. Yes, in one or some regions
 - c. Yes, in some local instances
 - d. No
 3. Are there instances of 'single points of access' which combine different types of information on a local level? (tick the types of information available)
 4. As 3, on a regional level
 5. As 3, on national level
- 1.3 What was in the last year the total number of online requests of C&LR information on a national level?
- 1.4 Is the C&LR system able to register volumes (e.g. condominiums, underground structures)? Cadastre a: Yes, b: No, Land register c: Yes: , d: No
- 1.5 What other user requirements are you aware of that should be met in the next few years?
- 1.6 Is C&LR information available for producing value added services? a: Yes, b: No

Co-operating in Sdi's

2.1	<p>What is the role of the C&LR organization(s) in the National SDIs? (Multiple choice possible)</p> <p>a Leading b Coordinating c Secondary/assisting d No role</p>
2.2	<p>Do the basic definitions of your national C&LR (cadastral parcel, land use and others) correspond with the proposed definitions in the INSPIRE directive?</p> <p>a Yes b Partly c No</p>

Supporting European policies

3.1	<p>Are you participating in EULIS?</p> <p>a Yes, participating b Yes, being operational c No, but working on it d No, but planning to e No, no plans</p>
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Building an efficient and effective organisation

4.1	<p>Duration in days, costs of involved C&LR processes and number of procedures involved in case of:</p> <p>a Conveying a property b Mortgage registration c Subdivision of a parcel</p>
4.2	<p>What performance indicators do you use to monitor the operations?</p> <p>a: Hours per unit production, b: Personnel cost per hour, c: Productivity of personnel, d: Cost recovery, e: Throughput time, f: Production backlogs, g: Number of transactions, h: Process quality measurements, H: Other</p>
4.3	<p>How do you investigate customer demands?</p> <p>a: Market research, b: Customer satisfaction measurement, c: Direct customer contact, d: Complaint registration, e: Monitoring the usability of services, f: Other</p>
4.4	<p>If your organization measures customer satisfaction, how often it is done? A: Every year, b: Every 2 years, c: Every 3 or more years, d: Never</p>
4.5	<p>Does the C&LR organization support methods of e-payment, e.g. credit card, PayPal, Direct Debit for information delivery? Cadastre a: Yes, b: No, Land register c: Yes: , d: No</p>
4.6	<p>Does the C&LR organization support methods of e-payment, e.g. credit card, PayPal, Direct Debit for property registration? Cadastre a: Yes, b: No, Land register c: Yes: , d: No</p>

Assisting Cadastre and Land Registry organisations in developing countries and transition economies

5.1	<p>How many projects in implementing cadastre and land registration services in developing countries and in transition economies does the C&LR organization participate in?</p>
5.2	<p>How many international projects are involved in implementing the cadastre and land registration system in your country?</p>

Question (in correspondence with the number of the questionnaire)	BE	BU	CZ	DK	UK	EE	FI	FR	DE	HU	IS
0.2 functions "cadastre", "land registration" and "topographic mapping"	B	C	A	C	B ¹	C	C	B	C	B	B
1.1 applying principles of e-government	A	A	AB	AB	B	AB	ABE	AE	AB	ABE	AB
1.4 registering volumes	AC	AC	BC	BC	C	BC	BD	ABC	AC	BC	AC
1.6 value added services	A	A	-	A	A	A	A	A	A	A	A
2.1 role of the C&LR organization(s) in the National SDIs	C	C	C	AB	C	AB	A	CD	A	BC	A
2.2 corresponding definitions	AB	A	A	A	A	B	B	B	A	A	B
3.1 participation in EULIS	D	D	C	E	A	C	A	E	E	D	A
4.2 available performance indicators	AGH	ABD	-	FG	A,D T/M H	CGH	A D T/M I	-	A T/M E	CEG	FGH
4.3 investigate customer demands	C	CDE	-	E	ABCDE	CE	ABCD	-	ABC	ABD	BCD
4.4 measurement of customer satisfaction	D	A	-	D	A	-	B	-	C	A	A
4.5 supporting e-payment I	BD	AC	-	AC	C	AC	AD	-	BD	AC	BD
4.6 supporting e-payment II	BD	BD	-	AC	D	AC	BD	-	BD	AC	BD
5.1 projects outside own country	30	0	-	0	5	0	0	-	3	-	0
5.2 projects inside own country	0 ²	1	-	0	0	0	0	-	0	-	0

Question	LV	NL	NO	PL	PT	RO	ES	SK	SI	SE	CH
0.2 functions "cadastre", "land registration" and "topographic mapping"	D	A	A	D	C	A	D	A	C	C	C
1.1 applying principles of e-government	AB	ABC	AB	A	AE	A	ABCD	AB	AB	AB	AB
1.4 registering volumes	AC	BC	BD	AC	BC	BC	A	AC	BD	AC	AC
1.6 value added services	A	A	A	B	A	A	A	A	A	A	A
2.1 role of the C&LR organization(s) in the National SDIs	C	AC	AB	A	ABC	C	A	AB	C	A	AB
2.2 corresponding definitions	AB	A	A	B	B	A	A	A	A	B	AB
3.1 participation in EULIS	A	B	A	C	E	E	E	C	E	B	E
4.2 available performance indicators	ACG	A T/M I	C	H	C	G	ACEFG	FG	AG	ACEFGH	FG
4.3 investigate customer demands	BCD	A T/M F	C	D	BD	F	BDE	CD	BCDE	ABD	A
4.4 measurement of customer satisfaction	A	C	D	-	A	D	A	D	-	A	C
4.5 supporting e-payment I	BC	AC	AC	BD	AC	BD	B	BD	BC	AC	BD
4.6 supporting e-payment II	BD	BD	BD	BD	AC	BD	B	BD	AD	BD	BD
5.1 projects outside own country	0	17	4	2	na	0	3	0	0	40	1
5.2 projects inside own country	0	0	0	0	na	2	0	0	0	0	0

The questions 1.2, 1.3 and 4.1 are specified below. Answers to question 1.5 are directly integrated in the report.

¹ There is no cadastre In England and Wales.

² Answer is 1 if Euroboundary-project is taken into account

Question 1.3 number of on line requests

Country	Cadastre	Land registry	Country	Cadastre	Land registry
BE	-	-	LV	324000	-
Bu	na		NL	1700000	19100000
CZ	600000		NO	na	
DK	9100000	3000000	PL	-	-
UK		7500000	PT	-	-
EE	900000000	2508000	RO	0	0
FI	979679		ES	78000000	-
FR	-	-	SK	876464	
DE	na	na	SL	2323012	
HU	100000	2600000	SE	4750000	
IS	494317	494317	CH	na	na

Question	BE	BU	CZ	DK	UK	EE	FI	FR	DE	HU	IS
4.1 Duration in days, costs of involved C&LR processes and number of procedures involved in case											
Conveying of a property											
Time in days	15-<90	-	< 60	42	-	1	1	-	7-<90	30	3
Costs in euros	5-15%	-	18€	0,6%	-	0.16%	4%* 65€	-	1.5%	Fixed fee	4%
Number of procedures involved	4	-	-	6	-	1	3	-	2	2	3
Registering a mortgage											
Time in days	5	-	< 60	7	-	1	1	-	7-<90	30	2
Costs in euros	-	-	18€	1,5%	-	0.16% of 2/3 value mortgage	44€	-	1.5%	Fixed fee	1.2%
Number of procedures involved	2	-	-	1	-	3	2	-	2	1	2
Subdividing a parcel											
Time in days	<200	3-30 ³	< 60	180	-	15-<60	250	-	7-<21	30-<60	90
Costs in euros	-	45€	18€	Not related to value	-	250	510€	-	Depending	Fixed fee	0.2/0.1%
Number of procedures involved	5	1	-	4	-	3	1-2	-	1-2	3	4

³ In case a licensed surveyor performs a subdivision of a parcel the time (in days) as well as the costs (in euros) are determined in a contract. Time and costs mentioned in the table refers to a subdivision by the geodesy, cartography and cadastre offices.

Question	LV	NL	NO	PL	PT	RO	ES	SK	SL	SE	CH
4.1 Duration in days, costs of involved C&LR processes and number of procedures involved in case											
Conveying of a property											
Time in days	60	5	4	-	-	21	-	16-<31	-	2	16
Costs in euros	2.1%	6.2%	2.5%	-	-	Fixed tax	-	8.3%/2.3%	-	1.5%	0.4%
Number of procedures involved	5	2	1	-	-	1*	-	2	-	1	4
Registering a mortgage											
Time in days	7	5	4	-	-	2	-	16-<31	-	2	5-<10
Costs in euros	0.1%	0.2%	2,25% x110€	-	-	35€ + 0,1% debt value	-	8%/2%	-	2%	0.2%
Number of procedures involved	2	2	1	-	-	5	-	2	-	1	2
Subdividing a parcel											
Time in days	60-<90	18	4	-	60-<90	9	12-<90	75 (app)	50-<60	120	5-<15
Costs in euros	2.6%	0.1	1,8x x110€	-	Depending	Fixed tax	0	Depending on different parameters	0.05	1600€	0.1
Number of procedures involved	6	2	1	-	3*	3	-	4	3	1	1